

Issue: Slowness and online lesson not loading properly, circle of death
Fix: Meet the minimum requirements.

System Requirements

There are a variety of workstations that can successfully operate within the LMS but really the ideal method to determine if a workstation is compatible is to use the “Test My Workstation” procedure which is accessed via the “System Test” link on the bottom left of the LMS page. This tests a variety of variables to verify if the workstation browser is compatible with the LMS, and makes sure the users have the appropriate settings for their browser. (See screen shots)

Workstations should have IE9+, or the latest Chrome (since it auto updates), or the latest Firefox (since it auto updates), or Safari, then users can check their settings in the LMS to verify popup blockers are disabled, JavaScript is enabled, frames are enabled, etc. So if a workstation can run these browsers then most likely the workstation hardware specs are satisfactory.

Lastly, and more importantly, would be to check with 3rd party content authoring tool providers on their requirements for running their content as those requirements are typically more restrictive than the LMS.

Chrome will stop supporting flash in 2020. Most of our eLearnings are developed in flash. The temporary fix is to update your browser settings, check the instructions on the [iFTI LMS FAQ page](#).

The screenshot shows the homepage of the Finishing Trades Institute's Learning Management System (LMS). The header includes the site name and navigation links. The main content area features several banners and sections: 'Programs of Study', 'FTI Course Catalog', 'K-Learning Catalog', 'eLearning Updates', and 'Articles/News'. The footer contains social media icons for Facebook, YouTube, and Twitter, along with a 'System Test' link highlighted by a red box and a red arrow pointing to it from the left. Other footer links include 'Terms of Use' and 'Privacy Policy'. A login status indicator in the top right corner shows 'YOU ARE NOT LOGGED IN' with a 'Log In' button.



Workstation Compatibility Test



This page will test various capabilities of your browser and network to ensure that all required and recommended functions are enabled and allowed so that you may use this application.

[Test My Workstation](#)

Hardware/Connection

As a general rule of thumb we like to recommend a technology refresh every 24 months so if a workstation is 2 years old or less it should be sufficient. As for bandwidth, we recommend testing the workstation's internet speed at www.speedtest.net and looking for at least 15 Mbps download (which is about the speed of a 4G hot spot)