

Things To Do After BUP Phase 1 Training

The goal of this follow-up process is to make sure members stay engaged after attending BUP Phase 1 training and that staff, reps, and officers continue building relationships, tracking feedback, and encouraging participation.

1. Assign Follow-Up Lists

- Within 2–3 days after the training, split the attendee list among reps, BMSTs, officers, or assigned staff.
- Provide contact information, training attendance lists, follow-up timelines, and suggested questions.

2. One-Week Follow-Up Calls

- Call members approximately one week after the class.
- Ask members what stood out to them, if they talked to coworkers about the class, and if they want to stay involved.
- Use the calls to build relationships and encourage continued participation.

3. Use the Member Engagement Tracker App

- Log all follow-up conversations in the Member Engagement Tracker app.
- Track feedback, workplace concerns, member ideas, and future engagement opportunities.
- Review trends regularly to identify issues and opportunities.

4. Continue Follow-Up

- Send future training schedules to attendees.
- Invite members to meetings, events, and activities.
- Continue checking in with engaged members.

5. Reports at Meetings

- Have reps, officers, staff, and members report out about their experiences with the BUP training.
- At monthly union meetings, under the 'Good of the Union', the President should encourage the members to share updates on how we are and are not living the values.

6. Member Reports

- At each meeting, have 1–2 members briefly report about their experience in the class.
- Encourage members to talk about what they learned and how they are using it.

7. Report on Member Ideas

- Share ideas from the 'One Union, One Family, One Fight' exercises at meetings.
- Provide updates on which ideas are being implemented and the progress being made.
- Show members that their ideas matter and can create real change.

8. Good of the Union

- Include examples each month where members are living union values.
- Recognize positive actions and discuss areas where improvement is needed.

Consistent follow-up after training helps members stay connected, feel valued, and continue building a stronger union culture.