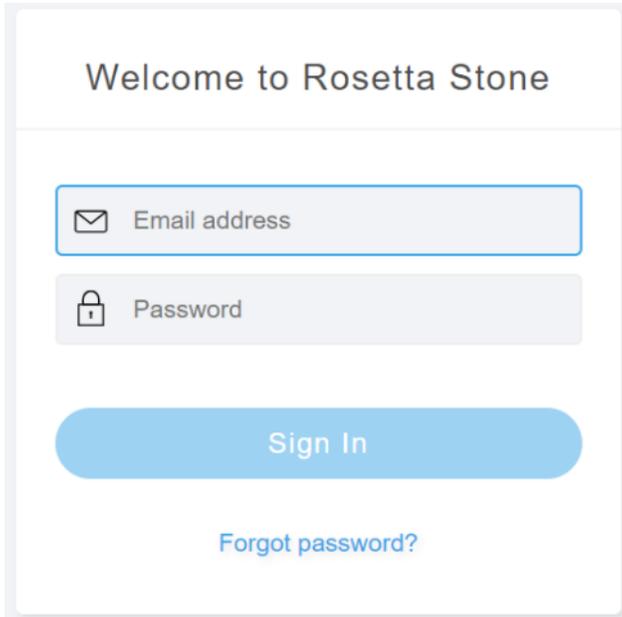


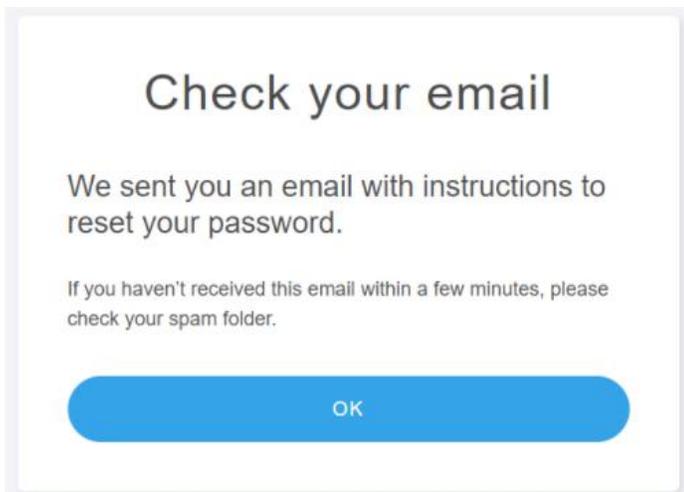
Forgot your password

1. Reset your password [here](#) or navigate to [the login portal](#) and select "Forgot your password?"



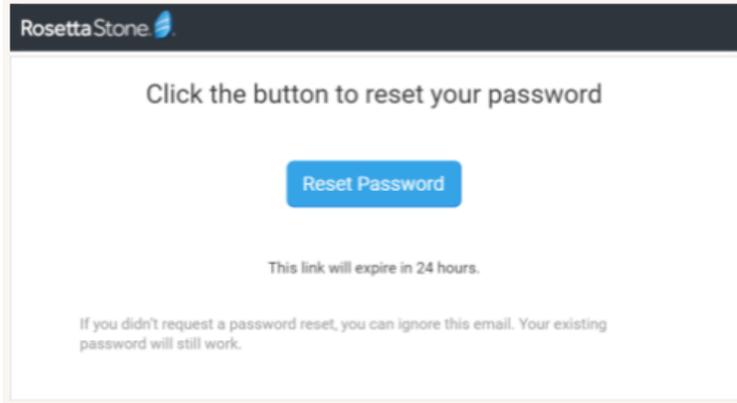
The screenshot shows a login interface for Rosetta Stone. At the top, it says "Welcome to Rosetta Stone". Below this, there are two input fields: "Email address" with an envelope icon and "Password" with a lock icon. A blue "Sign In" button is positioned below the fields. At the bottom, there is a blue link that says "Forgot password?".

2. Input your email address and then select "Reset Password". An email with instructions to reset your password will be sent to you. If you haven't received this email within a few minutes, please check your spam folder.



The screenshot shows a message box with the title "Check your email". The main text reads: "We sent you an email with instructions to reset your password." Below this, a smaller line of text says: "If you haven't received this email within a few minutes, please check your spam folder." At the bottom of the message box is a blue button labeled "OK".

3. Open the email and click on the "Reset Password" link.



4. Enter and confirm your new password and then click on "Change Password".

The image shows a screenshot of a web form titled "Reset password". Below the title is the instruction "Create a new password for your account." There are two input fields, each with a lock icon on the left. The first field is labeled "Enter new password" and the second is labeled "Re-enter new password". Below these fields is a large blue button with the text "Change Password".

You will receive a confirmation once the password has been reset successfully.